



How to Download the VMware Horizon Client Software

Getting Started

Install the VMware Horizon Client Software on:

- Home Computer
- Mobile devices

You will need:

- Capital Power Username and Password
- Entrust security code (soft token or grid card)
- App Store account (for mobile devices)

Minimum Operating System Requirements

- Mac OS X 10.8 or newer
- Windows 7 or newer
- iOS Version 8 or newer

Minimum Internet Browser Requirements

- Safari version 8 or newer
- Internet Explorer 9 or newer
- Chrome version 45 or newer
- Firefox version 41 or newer

Installation

- I. In your browser, type: launch.capitalpower.com
- II. Click **Download VMware Horizon Client Software**

Username

Password

Login

[Forgot password?](#)
[Launch Help Centre](#)
[Download VMware Horizon Client Software](#) ←

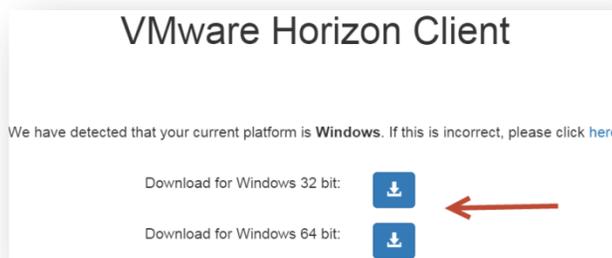


How to Download the VMware Horizon Client Software

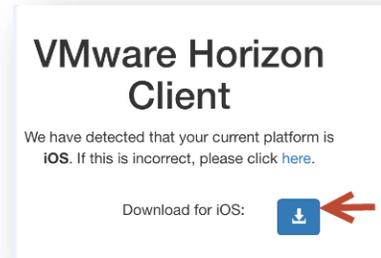
- III. The system will detect the version of the VMware Horizon Client software to download based on your device.

Click the **Download** icon:

Sample Windows desktop download screen:*



Sample iOS (Apple) download screen:



* For Windows desktops, you will be asked to choose between 32 bit and 64 bit option.

Do you have 32 bit or 64 bit system?

In Windows 7:

- Open the **Start Menu** > Type: **System** > Click on **System** under **Control Panel**.
Note the **System type** in the window.

In Windows 10:

- Right click the **Start** button > click **System** > Click **System Information**.
Note the **System type** in the window.

IV. Device-specific installation:

- [Windows Desktops](#)
- [Android Devices](#)
- [Apple iOS – iPhones & iPads](#)
- [Apple Desktops](#)



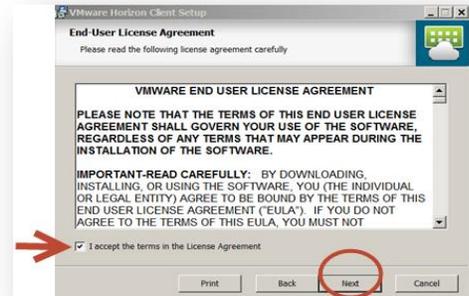
How to Download the VMware Horizon Client Software

Windows Desktops

1. Once installation begins, this screen will display, click **Next**



2. **Read and accept** the License Agreement, click **Next**



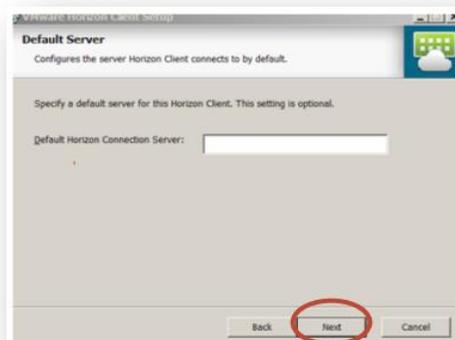
3. Select **IP Protocol IPV4**, click **Next**



4. Click **Next**



5. Type **launcher.capitalpower.com**, click **Next**



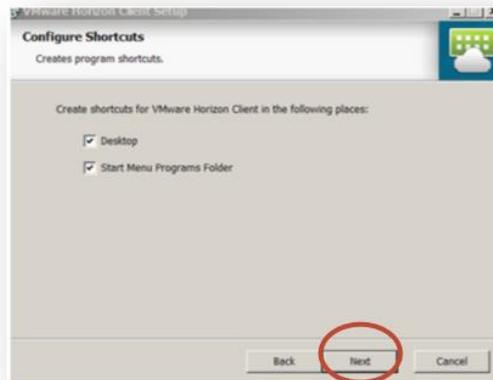
6. Click **Next**



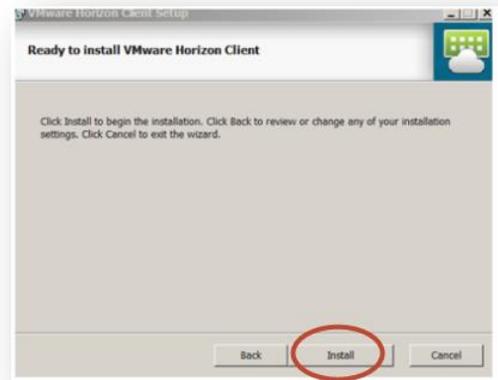


How to Download the VMware Horizon Client Software

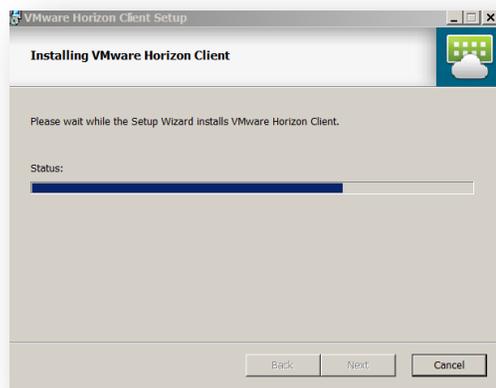
7. Click **Next**



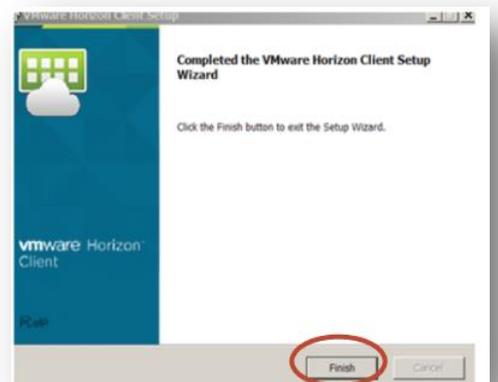
8. Click **Install**



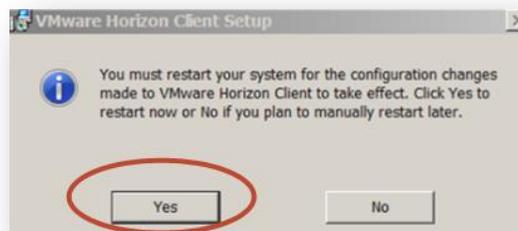
9. Bar will show progress



10. Click **Finish**



11. Ensure all open documents are saved, click **Yes** to restart your device



To access Launch from your browser, type **launch.capitalpower.com**

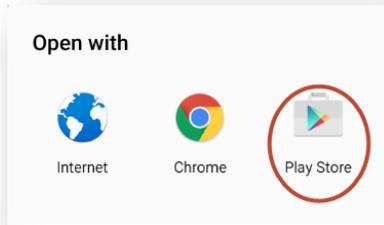


How to Download the VMware Horizon Client Software



Android Devices

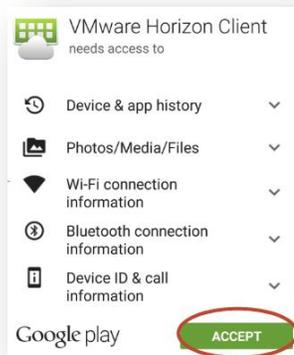
1. Once installation begins, Open with **Play Store**



2. From the Play Store, VMware Horizon Client, tap **Install**



3. Tap **Accept**, close application



4. To access Launch from your browser type **launch.capitalpower.com**

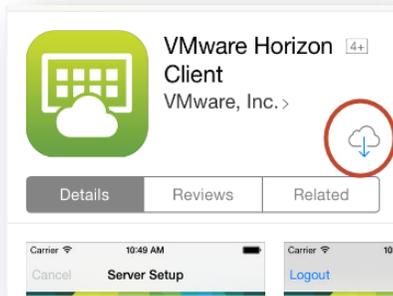


How to Download the VMware Horizon Client Software



Apple iOS – iPhones & iPads

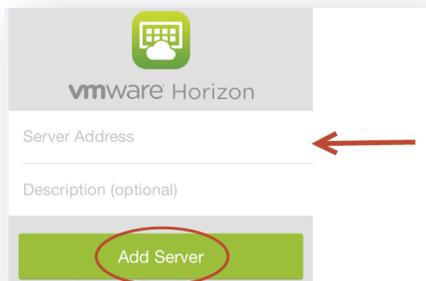
1. Once installation begins, tap the **cloud** to install



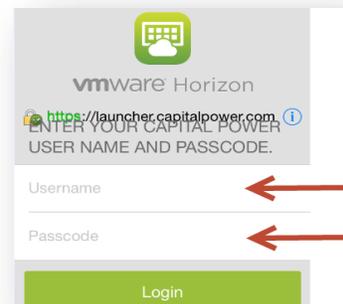
2. Tap **Open**



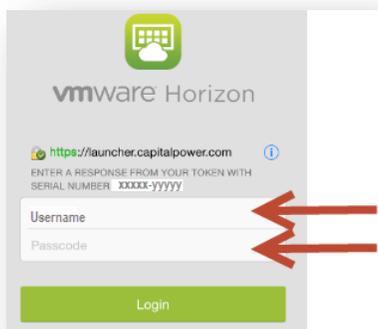
3. Server address type **launcher.capitalpower.com**, tap **Add Server**



4. Enter your Capital Power **username** and **password**



5. Enter your Entrust **security code**



6. Launch opens and is ready for use

You can also open Launch from your internet browser by typing

launcher.capitalpower.com

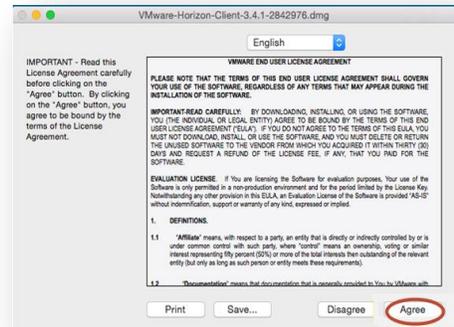
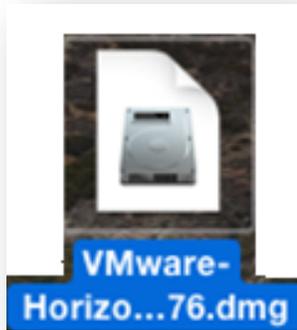


How to Download the VMware Horizon Client Software



Apple Desktops

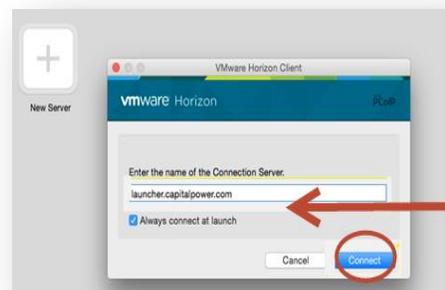
1. When the Horizon VMware software app finishes downloading, double click **.dmg** file
2. VMware End User License Agreement comes up, read and click **Agree**



3. Drag the **“VMware Horizon Client”** icon into the **Applications** folder, close window
4. Open the applications folder, double click **VMware Horizon-3.4** icon, click **Open**



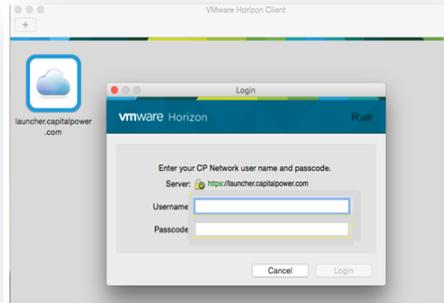
5. Click **+**
6. Type **launcher.capitalpower.com** , click **Connect**



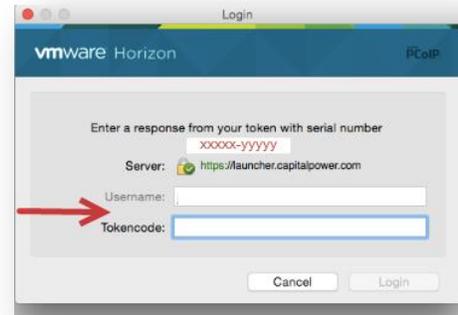


How to Download the VMware Horizon Client Software

7. Enter your Capital Power Username and Password



8. Enter your Username and Entrust security code:



Launch opens and is ready for use

You can also open Launch from your internet browser by typing

launch.capitalpower.com

